

# Microsoft Operator Connect

Make the simpler switch from your old lines to PSTN calling via Microsoft Teams and connect your users in minutes



The clock has been counting down to Openreach's Public Switched Telephone Network (PSTN) switch-off for some time. By 2025, all analogue lines will be obsolete. And making the switch early can bring added benefits.

For large or complex organisations, a cloud-based telephony system that cuts the costs of having to upgrade old legacy infrastructure has clear commercial appeal. Especially one that's part of the Microsoft eco-system and works seamlessly with other Microsoft services.

Microsoft Operator Connect enables you to modernise your telephony environment. It simplifies and speeds up assigning phone numbers. You don't need expert IT knowledge, spending time writing scripts, you can go live in minutes using our Teams Calling Automation Platform. Which means you can easily support your people with hybrid or remote working.

And with our dedicated Microsoft practice, we can ensure you're getting the most out of your Microsoft 365 and phone system licenses.

## Key benefits

### **Quick to assign numbers**

Connect to your operator and give numbers to all your people in a matter of minutes

### **Simple to deploy**

Provision your users and manage all connections directly from our Teams Calling Automation Platform

### **Reliable and trusted**

Get operator-level support, service level agreements and our trusted network connection

### **Extra cost-effectiveness**

Optimise your existing Microsoft investments and save when you make it easier for people to embrace hybrid or remote working

## Who is Microsoft Operator Connect for?

“We’re using old on-prem equipment and need to move before the PSTN switch-off”

We’ll help you reduce costs by not having to maintain and upgrade your legacy systems. We’ll also show you how you can make further cost savings by using voice calls to support hybrid or remote working.

“I need an easier way to manage phone numbers without worrying about writing scripts”

Thanks to our self-service Teams Calling Automation Platform, the days of running complex PowerShell scripts are over. And you can quickly provision as many users as you like and get them using Microsoft Teams for voice calls in minutes.

“I know we could be doing more to make the most of our Microsoft investment”

We’ll give you the capacity to mix and match your Microsoft tools and cut your costs through our Microsoft License Health Check. We’ll also support your wider voice needs – like call recording and conferencing capabilities.

## Why Virgin Media O<sub>2</sub> Business?

### We’ll help you focus on what’s important

Our service fits around your organisation to help you meet the needs of your users or customers.

### We’re one of the biggest in a small group

Our Microsoft Operator Connect service is one of just a few available in the UK and our Microsoft track record speaks for itself.

### We combine the power of two of the UK’s leading networks

Our fixed and mobile network understanding means our customers get the best of both worlds.

### We have a dedicated Microsoft practice to support you at every step

Our specialist team is here to answer any questions and offer additional help with your other Microsoft services and can help you get the most from your Microsoft estate.

## Want to know more?

Talk to your account manager or call us on **0800 955 5590**

We can also help with our **modern communication workshop**, to help you get the most from your hybrid and cloud workplace.

